

## About UMBC

The University of Maryland, Baltimore County is a major research university in the Baltimore-Washington area. Its proximity to both federal and state government offices provides an ideal setting for training in a public policy program, internships and employment opportunities.

The Department of Public Policy offers a Master of Public Policy, a Ph.D. degree, and advanced graduate certificates. Our major areas of focus are: health policy; evaluation and analytical techniques; public management; social policy; and urban policy. For more information, visit [www.umbc.edu/pubpol](http://www.umbc.edu/pubpol) or call **410-455-3201**.

The Center for Health Program Development and Management, located at UMBC, works with public agencies and nonprofit community-based agencies in Maryland and elsewhere to improve the health and social outcomes of vulnerable populations in a manner that maximizes the impact of available resources. For more information, visit [www.chpdm.org](http://www.chpdm.org) or call **410-455-6854**.

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Thursday, June 7, 2007

WORLD TRADE CENTER, BALTIMORE

## Public Policy Forum

THE IMPACT OF EMERGENCY DEPARTMENT  
USE ON THE HEALTH CARE SYSTEM IN MARYLAND



## THE IMPACT OF EMERGENCY DEPARTMENT USE ON THE HEALTH CARE SYSTEM IN MARYLAND

**Thursday, June 7, 2007**  
**8 a.m. – 10 a.m.**

**World Trade Center, Baltimore**  
**401 E. Pratt Street, Baltimore, MD 21202**

*Sponsored by the UMBC Department of Public Policy  
and the Center for Health Program Development and  
Management (CHPDM)*

The emergency departments in hospitals are an integral part of our health care system, maintaining links with primary care, acute medical care, mental health services, and nursing homes. As bed supply has decreased and uninsured patients increasingly look to emergency rooms for non-emergency care, emergency departments in Maryland and around the nation are becoming increasingly crowded. Some experts characterize the situation as a health care crisis. The public policy implications of emergency room use range from patient safety and payment issues to the ability of the health care system to respond to a terrorist attack or pandemic.

Attend this forum to join in a discussion with health and public policy experts about strategies to reduce bottlenecks and improve the delivery of emergency room services.

## Program

**8 a.m.** REGISTRATION AND LIGHT BREAKFAST

**8:15 a.m.** WELCOME

**Michael A. Nolin**, Deputy Director, Center for Health Program Development and Management, UMBC

**Marvin B. Mandell**, Chair and Professor of Public Policy, UMBC

Moderator

**Nancy A. Miller**, Associate Professor of Public Policy, UMBC

### PRESENTERS

**Pamela W. Barclay**  
Director, Center for Hospital Services  
Maryland Health Care Commission

**Linda DeFeo**  
Emergency Department Administrative Consultant

**Deborah E. Trautman**  
Director of Nursing for Emergency Medicine,  
The Johns Hopkins Hospital;  
Interim Vice President of Patient Care Services,  
Howard County General Hospital

**The Honorable Dan K. Morhaim**  
Maryland House of Delegates

**10 a.m.** ADJOURN

## Registration Information

The forum is free and open to the public, and includes a light breakfast. We do require that you register in advance. Call 410-455-8193, e-mail [policyforum@umbc.edu](mailto:policyforum@umbc.edu) or visit [www.umbc.edu/pubpol/forums](http://www.umbc.edu/pubpol/forums).

Parking is available for a charge at several parking facilities near the World Trade Center. Visit the above Web site for directions and parking information.

## About This Series

UMBC Public Policy Forums provide an opportunity for community, business and government policy practitioners to share research and ideas on topics of importance to the region.

The forums are organized under the auspices of the UMBC Public Policy External Advisory Board. Board members include leaders in business, government, and non-profit organizations who are committed to building bridges between public policy programs at UMBC and policymaking in the state and region. For more information, visit [www.umbc.edu/pubpol](http://www.umbc.edu/pubpol).